



22 October 2009

Management of Human Error Workshop

The Mine Safety Operations branch of Industry & Investment NSW invites you to attend a half-day workshop on the Management of Human Error.

Two separate workshops will be held at Singleton Mines Rescue on **Thursday 19 November** and **Friday 20 November 2009**. Each workshop will start at 8.30am and finish about 12:30pm for lunch.

The workshops are free of charge with morning tea, lunch and course material provided.

Information will be delivered on human error in the context of:

- safety management systems
- risk (ALARP, etc)
- people, environment and equipment
- how people make decisions
- designing engineering controls to cater for human error.

The objectives of the workshop are to highlight:

- an understanding of the types of human error
- the role of human error in accidents
- an understanding of possible managerial responses to human error which will most likely reduce the risk of the incident occurring and reoccurring.

The Management of Human Error Workshop is a response to the causal factors analyses carried out on reportable incidents from the Mine Safety Operations COMET database. The Jim Knowles Group will lead the workshop. The primary facilitator will be Jim Knowles supported by Chris Ellicott.

Workshop places are restricted to 30 each day only, on a first-come, first-served basis.

If you wish to attend please RSVP to:

Michelle Russell
michelle.russell@industry.nsw.gov.au
02 4931 6632

Yours faithfully

GORDON JERVIS
Senior Inspector of Mechanical Engineering
Mine Safety Operations