



Australian Government
Australian Taxation Office

MEDIA RELEASE

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Tax help for people affected by NSW and Qld floods

With recent flooding in NSW and Queensland the Tax Office has assured affected residents they don't need to worry about their tax at this time.

Acting Tax Commissioner Bruce Quigley said this is a very difficult time for residents in many areas of NSW and Queensland.

"We understand that these people have other priorities to focus on at the moment.

"Anyone having problems meeting their tax obligations because of the floods, or who has recently received a letter or notice from us, should call us on **13 11 42** to make arrangements to meet their individual circumstances.

The Tax Office can help people by:

- fast tracking refunds
- giving extra time to pay debts – without interest charges
- giving more time to meet BAS and other lodgment obligations – without penalties, and
- helping reconstruct tax records where documents have been destroyed.

"Tax agents can make arrangements on behalf of their clients affected by the flooding by calling us on **13 72 86**," Mr Quigley said.

More information

More information – including detailed fact sheets – on how the Tax Office can help people affected by natural disasters like floods, bushfires and drought is on our website at www.ato.gov.au.

[Difficulty in paying your tax debt \(business clients\)](#) outlines what businesses need to do if they are having trouble meeting their tax obligations.

[Difficulty in paying your tax debt \(individual clients\)](#) outlines what individuals need to do if they are having trouble meeting their personal tax obligations.

Canberra

For further enquiries from members of the media: 02 6216 1901 or 0401 147 127