



DAIRY EMERGENCY RESPONSE AND RECOVERY PLAN-ON-A-PAGE


Risks

Flood, Storm, Bushfire, Critical Infrastructure Failure, Pandemic, Earthquake, Biosecurity Emergency


Consequences · People/animal health and welfare impacts · Damage to pasture, equipment, infrastructure · No access to feed, water, staff, vets, trades, supplies, roads, processors, power

BEFORE AN EMERGENCY

PREPAREDNESS ACTIONS

- ☐ Prepare your farm emergency response and recovery plan. See links below
- ☐ Sign up to the hazard apps!
- ☐ Build your farm support network eg. other farmers, dairy service providers etc.
- ☐ Have a contact list of key people and what support they provide (eg. vet, agronomist, field officer etc.). Distribute to key team members.
- ☐ Implement impact mitigation measures/infrastructure at the farm, i.e. power back up/generator, hazard reduction around infrastructure, fuel and secure feed on hand
- ☐ Take pictures of everything in its original state (eg. for records and insurance claims)
- ☐ Identify a safe place for the dairy cows to reside during an emergency (and adapt depending on the situation)
- ☐ Determine how you will secure fodder and feed stock if they are confined for long periods
- ☐ Back up your data and a copy of important documents off site
- ☐ Discuss the emergency response plan with your team, so everyone is clear on what to do
- ☐ Stay aware of developing threats and potential impacts
- ☐ **Emergency Animal Disease Hotline on 1800 675 888 (free call within Australia)**

DEVELOP YOUR PLAN & PREPARE YOUR FARM



Prepare your farm using the Farm Flood Readiness Kit from Local Land Services.
www.lls.nsw.gov.au/floods/flood-preparation/farm-flood-readiness-kit



Develop your Farm Emergency Plans using resources from Dairy Australia.
www.dairyaustralia.com.au/issues-and-emergencies



Other useful resources can be found on DPIRD websites:
www.dpi.nsw.gov.au/emergencies and
www.dpi.nsw.gov.au/animals-and-livestock/dairy

WHO CAN HELP

Before an Emergency

- ☐ **Dairy Australia:** Provides guidance on farm resilience measures
- ☐ **LLS:** Provide guidance on preparedness and part of your business support network
- ☐ **DPIRD:** Resources for disaster preparedness information
www.dpi.nsw.gov.au/animals-and-livestock/dairy

DURING AN EMERGENCY

If you or others are in immediate danger CALL 000

RESPONSE ACTIONS

- ☐ Monitor disaster information sources (eg. weather forecasts, ABC radio, Emergency Alert text messages)
- ☐ Enact your emergency plan eg. relocate staff and livestock to a safe place and secure the premises where safe to do so
- ☐ Prioritise human safety first. Followed by protecting animal safety and infrastructure
- ☐ Follow safety warnings and instructions from emergency services
- ☐ Reach out to networks eg. service providers, farmers, family etc.

HOTLINES

Immediate Danger call 000

State Emergency Services - 132 500

NSW Government Agriculture and Animal Services Functional Area (AASFA) Hotline

1800 814 647 (activated during emergencies)
 Provides support to impacted animals and agriculture.

Emergency Animal Diseases (24/7)
 1800 675 888

WHO CAN HELP DURING AN EMERGENCY

Emergency Services 000 or SES when you are in immediate danger

AASFA provides support to impacted animals and agriculture during natural disaster emergencies.

Call 1800 814 647 for assistance and advice for your farm business.

YOUR CONTACTS

Farm:

Company Field Officer:

Vet:

LLS District Vet:

Feed Supplier:

Other Contacts:

INFORMATION SOURCES DURING AN EMERGENCY



BoM Weather App



ABC Radio



Hazards Near Me NSW



dairyaustralia.com.au/issues-and-emergencies



dpi.nsw.gov.au/emergencies



BioResponse NSW App

AFTER AN EMERGENCY

RECOVERY ACTIONS

Develop and implement your recovery plan which includes:

- ☐ Let NSW authorities and DA know the extent of your impact, so help can be provided
- ☐ Fill out NSW Government Disaster Survey (PiNDDA) for reporting farm impacts: www.dpi.nsw.gov.au/emergencies/emergency/community/primaryindustries-natural-disaster-damage-survey
- ☐ Enact plans to secure and feed stock, restore milking routine and manage any animal health impacts
- ☐ List who can help you with what and engage them early
- ☐ Capture the impacts (eg. photos and lists)
- ☐ Gather evidence of the impact and your corrective actions for insurance purposes
- ☐ Confirm what financial support is available and plan how you can access it eg. RAA, Rural Financial Counselling Service
- ☐ Reach out for help via DA, LLS, RAMHP, or Rural Aid and other support services (they are there to help across all levels of impact)

INFORMATION SOURCES AFTER AN EMERGENCY



Rural Aid
ruralaid.org.au



Rural Assistance Authority
 1800 648 593



Dairy Australia
dairyaustralia.com.au/issues-and-emergencies



Local Land Services
 (Business Hours Mon–Fri)
 1300 795 299



DPIRD
dpi.nsw.gov.au/emergencies



Rural Financial Counselling Service (RFCS)
 1800 344 090



RAMHP
ramhp.com.au/get-support

WHO CAN HELP

After an Emergency

- ☐ **Dairy Australia extension team:** Provides guidance on impacts, response and technical support
- ☐ **LLS/DPIRD:** Provide information on where technical help is available, capture impact information and provide assistance